

FREQUENTLY ASKED QUESTIONS

Q1. I am a dormitory operator / employer. How do I check that the worker is healthy and not serving Quarantine Order (QO) or Stay-Home Notice (SHN), before moving the worker out of the dormitory?

You may check the workers' individual AccessCode status on the SGWorkPass mobile app. The AccessCode status should show that the worker has been "Cleared" or "Recovered" and is not on QO or SHN.

Q2. I am a dormitory operator. What if I am not able to ensure that there will be no inter-mixing between the new residents who need to be roomed separately and the rest of residents during the onboarding period, or if I do not have enough space in my dormitory to room these workers separately?

If dormitory operators are unable to room new residents separately during the Onboarding Period, they may request that the employers send their workers for RRT before admitting their workers into the dormitory. If the worker is tested negative, the worker need not be roomed separately upon entering the dormitory as a new resident.

Q3. I am a dormitory operator. How do I check whether a new resident has been tested COVID-negative within the past 14 days before admitting him?

You should check with the employer for documentary proof of the new resident's RRT swab result. Employers who arrange for their workers' RRT through the HPB Swab Registration System (SRS) may check for the swab results¹ on the SRS or [Safe@Work portal](#), and should furnish such information to dormitory operators when requested, to facilitate the admission of new residents and identify if they must be roomed separately.

¹ Note:

- If the worker is tested COVID-negative, he/she would be automatically scheduled for a subsequent appointment, which the employer would be able to view via the SRS.
- If the worker is tested COVID-positive, the employer would be separately notified.

For more information on SRS:

Go to the SRS Login: <https://swab.hpb.gov.sg>

Create an SRS Account: <https://go.gov.sg/reg-srs-acc>

Download the SRS Briefing Slides: <https://go.gov.sg/srs-briefing-slides>

Download SRS User Guide: <https://go.gov.sg/srs-user-guide>

Q4. After the new resident's onboarding period, can he/she be re-roomed with other existing residents from the same worksite?

Yes, after the onboarding period, new residents may reside in the same room as other existing residents from the same employer.